

ENGLISH - WELCOME

Enjoy your stay in Finca El Sueno Andaluz!

Here are the house details to help you get as much out of your stay as possible

ELECTRICITY

The panel is behind front door. If there is a power cut check the switches are all up. The electricity supply to Spanish Campo homes is limited compared with the rest of Europe. You may find that the electricity trips out if you are using too many appliances at the same time. If it strips out, switch it back on the panel next to the front door and reduce the number of items you have on at one time (the kettl, the AirCon units and the electric heaters are the usual suspects)

GAS

Gas bottles for the kitchen are outside the kitchen window. Let Linda know if your bottle needs to be replaced.

INTERNET AND TV

- USERNAME is AEXCOM RICHARD
- Password is 52617751

It's a Wimax Service wich is wirelessly connected to a local transmitter – out in the campo we only have masts. From time to time, the signal goes down, but it usually comes up again in 15 minutes. It can bet o do with weather, heat and cloudy skies effect it. If it's off for longer it could bet he mast is down. The maximum bandwidth is around 12 Mbps, so this is enough for continuous streaming when watching SMART TV

The TV has 3 modes of operation: Normal, Smart and DVD

For normal TV, just switch it on and you will get the local terrestrial channels, most of which are in Spanish, although the Paramount Disney and Discovery channels have mostly English programmes and there are also some German channels.

Smart TV is accessed by using the multicoloured button in the middle of the remote control and is using the internet to access various APPs. Use the direction buttons to navigate to the service that you want.

The DVD player will connect to the TV automatically when you start it up. There are several DVDs in the cupboard in the second bedroom which you are welcome to use



WATER

Mains water is good for washing and cooking, use bottled water for drinking

HOT WATER

Hot water is provided from 2 sources: 1. The solar panels (when the sun is shining) and the heat pump. Sunny weather: there should be plenty of hot water from the solar panels. The Heat Pump will automatically top it up in the morning and in the evening

When you run out of hot water, press the button in the Twin room on the Heat Pump climate Control and press the bottom right hand button - do not touch any other button as it has been programmed and you may loose hot water completely. After pressing the button, the water is up to temperature in about an hour.

Hot water comes through quickest in the family bathroom. Hot water In the lower bathroom takes some time to come through. It helps if you run the washbasin tap intil it gets hot and then turn on the shower. The kitchen tap also takes some time to run hot.

HEATING

There are 4 sources of heating:

The fire in the lounge is the main source of heating. If it's cold, light it. Firewood and kindling are stacked behind the shed. The wood behind the shed should be dry. Make sure the fireguard is always in place in front of the fire when it is lit as the wood can send out sparks.

The Air Conditioning units in the bedroom can be run as heating units, but please only use them if you are in that bedroom as they draw a lot of electricity. If you leave them on you will find the electricity trips out frequently (houses in the Spanisch Campo are limited in the amount of current they can draw.) See the appliance manual for futher details.

There are 2 oil-filled radiators in the cupboard in the twin bedroom which you are welcome to use if necessary. These draw a lot of current and may trip the electricity if you use them at the same time as the major electrical items (such as the kettle)

The underfloor heating will not heat the house much but will warm the floor and will be set up before you arrive in cold weather. There is a thermostat in the second bedroom to control the underfloor heating but please do not alter it! It will not make the house warmer, but it will reduce the amount of hot water!



COOLING

There are Air Conditioning units in the 2 main bedrooms. The SMART setting is the easiest to use and will maintain a comfortable temperature for sleeping. You can also set it to 23 degrees and use the Sleep setting and mute button at night. For other options refer to the manual. Please switch it off when you are not using the bedrooms.

The best way to cool down the house is to use the breeze and open the windows at the top and bottom of the house to circulate air through the house. Fans are also available to help you feel cooler

TERRACE

The Weber kettle BBQ runs on Charcoal which you can get from any shop locally. Please clean it off after using it and dispose of the ash when it has cooled down.

PLEASE ENSURE ANY CHILDREN ARE SUPERVISED AROUND THE BBQ WHEN IT IS HOT

Please put the chair cushions in the black boxes if rain is forecasted so that you can have dry cushions when the rain stops.

Please water the plants around the terrace if you have time.

POOL

The Pool will be open from the start of April to the end of October and is heated a few degrees by the solar system. It will be cleaned and treated before your visit, with the cover left in place

To use it, roll back the cover and then, using the tools provided, skim off any debris on the surface and brush any debris on the bottom to the lower end of the pool. The pump will come on automatically from time to time during the day to keep the water filtered and heated by the solar panels. Please carefully replace the cover each evening to conserve heat and keep some of the leaves out of it. Please supervise your children around the pool and only use plastic glasses on the pool terrace.

APPLIANCES

To turn on the cooker, turn the knob and hold it in while you press the black button on the left. Hold the knob for a few seconds and then release it.

The washer and dishwasher controls are obvious. You'll find detergents in the kitchen drawers.

The washer plays a tune when it's finished, and the dishwasher lights go off when it's finished.

IRRIGATION

This is set to come on and off several times during the day. Occasionally it springs a leak. If that happens, please turn off the tap to that part of the system and let me know.



BASIC HOUSE RULES

NO SMOKING

NO PETS

CHILDEREN - please keep them out of harm

• Take care around the pool and make sure small childereen are not left unsupervised in the garden and around the pool. Keep the pool gate closed.

FIRES

- Don't leave the property when fire is lit and always use the fireguard
- Don't leave any firewood inside when you leave it attracts insects
- If you want a fire outside, use the firepit. Don't light fires anywhere else!

WASTE

- glass in green
- paper in blue
- cans, cartons, plastic yellow containers
- all rest in the grey bin (at the top of road)

SAFETY EQUIPMENT

- Please familiarise yourself with the fire Exlinguisher (on top of the fridge)
- First Aid Kit (In the cupboard, Bathroom)

WHEN YOU LEAVE

- If you have the time strip beds and placet he linen in bath
- Empty all the wast
- Replace the keys in the key boxes

Please let us immediately know if anything is damaged or not working

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